

NEWS RELEASE

RALPH HUDGENS

COMMISSIONER OF INSURANCE SAFETY FIRE COMMISSIONER INDUSTRIAL LOAN COMMISSIONER

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HUDGENS ORDERS COMPANY TO STOP MARKETING HOME WARRANTY COVERAGE IN GEORGIA

Atlanta – Insurance Commissioner Ralph Hudgens today ordered a Nevada-based company to stop selling unauthorized home warranty policies in Georgia.

The order requires Sensible Home Warranty, LLC, to immediately cease and desist the unauthorized marketing, selling and transaction of home warranties in the state of Georgia.

"Sensible Home Warranty, allegedly headquartered in Nevada, isn't currently licensed or authorized - nor has it ever been licensed or authorized - to transact insurance business in the state of Georgia," Commissioner Hudgens said. "My office has received numerous complaints from consumers who had purchased home warranty plans from Sensible under which claims were not paid."

An investigation by Hudgens Enforcement Division revealed that Sensible Home Warranty was unlawfully offering insurance products and services without being licensed in Georgia. Sensible also was selling home warranties to Georgians that weren't underwritten by a licensed insurer or guaranteed by a surety bond.

Commissioner Hudgens reminds consumers that they can always contact his office if they have concerns about an insurance transaction. Consumer inquiries or complaints regarding home warranty coverage purchased from Sensible Home Warranty should contact Hudgens' Consumer Services Division at 1-800-656-2298.